

Frequently Asked Questions

Can I use Cookie Program Diamonds Dollars to pay for membership?

Traditional Diamonds Dollars can be used to pay for memberships. Girls who sell at least 1,000 packages will earn a next year membership.

Can I renew both girls and adult members in my troop with troop funds?

Yes, troop funds can be used to renew both girl and adult members in a troop. The troop must vote on how troop funds are to be spent.

How do I get a Spring Renewal t-shirt?

Girls and adults who renew on April 10 will have the option to order a limited-edition t-shirt through their MyGS account for only \$10.00. The price of the shirt will change at 12:00 am on April 11 from \$10.00 to \$15.00. This means shirts must be ordered by 11:59 pm on April 10 to receive the discounted cost. Members who renew by May 15 can purchase a t-shirt through their MyGS account for \$15.00.

I'm trying to renew a girl who has been previously registered and am getting an error message.

Call us at 800.632.6894 for assistance to avoid creating a duplicate record. You can also reach us by email at info@girlscoutsdiamonds.org.

I'm unsure whether a girl is returning or not. What do I do?

If you are unsure of whether a girl is returning, please do not choose "not renewing." If this is chosen and a girl decides to renew, the parent/leader will be unable to process the renewal. Simply make no selection for that girl.

How do I add a girl or adult to my troop?

To add new members, log in to your MyGS account, and on the left-hand side, select your troop. Next, you will scroll to the bottom of the page and select "Invite friends to join your troop".

Can I remove inactive members from troop and/or service unit rosters?

Yes, members with an active membership who are not actively participating, can be transferred to an IDLE troop. To remove inactive members, please send a list of names to your regional placement specialist. They will then transfer inactive members from your troop to an IDLE troop.

Do Lifetime Members qualify for any incentives?

Yes, lifetime members can qualify for spring renewal incentives if their role has been renewed during the spring renewal timeframe. This can be completed through their MyGS account.