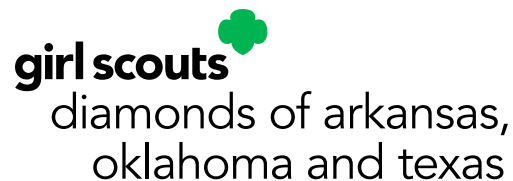


2025-2026 Spring Renewal



Frequently Asked Questions

Extended Customer Care Hours

Our placement and customer care teams will be available extended hours during week one to assist you with renewals! You can reach us via email at info@girlscoutsdiamonds.org, or LiveChat on our website at www.girlscoutsdiamonds.org/renew, or at 800.632.6894

- April 1-3 | 9am-8pm
- April 4 | 9am-2pm
- April 7-9 | 9am-8pm
- April 10 | 9am-Midnight

What is the council doing to help with the membership dues increase?

In an effort to offset the financial strain on caregivers due to the membership dues increase, a \$10 discount will auto-apply on myGS for every girl who renews their membership in the 2025/2026 membership year (April 1, 2025 – March 31, 2026).

Can I request Financial Assistance for my Girl Scouts' renewal?

Membership financial assistance is only available from August-March. This covers the membership year that is being registered for. If you need financial assistance for the next membership year, please reach out to us. We will add you to our list, which will be processed once our financial assistance has opened in August! Financial assistance is available on a first-come, first-served basis, and is open to all new and renewing girl members.

Can I use Cookie Program Credit, or Diamonds Dollars to pay for membership?

Traditional Diamonds Dollars can be used to pay for memberships. Girls who sell at least 1,000 pkg will earn a next year membership.

Can I renew both girls and adult members in my troop with troop funds?

Yes, troop funds can be used to renew both girl and adult members in a troop; likewise, the troop must vote on how troop funds are to be spent.

How do I get a Spring Renewal t-shirt?

Girls and adults who renew between April 1 - April 10, 2025 will receive a complimentary, limited-edition t-shirt! T-shirts must be ordered through their MyGS account. The price of the shirt will change at 12:00 am on April 11th from \$0.00 to \$15.00. This means shirts must be ordered by 11:59 pm on April 10th to receive the discounted cost. Members who renew by May 15th can purchase a t-shirt through their MyGS account for \$15.00. If you need assistance ordering, or renewing your membership – please reach out to us directly.

I'm trying to renew a girl who has been previously registered and am getting an error message?

Call us at 800.634.6892 for assistance to avoid creating a duplicate record. You can also reach us by email at info@girlscoutsdiamonds.org.

I'm unsure as to whether a girl is returning or not. What do I do?

If you are unsure of whether a girl is returning, please do not choose "not renewing". If this is chosen and a girl decides to renew, the parent/leader will be unable to process the renewal.

How do I add a girl or adult to my troop?

To add new members, login to your MyGS account, and on the left-hand side, select your troop. Next, you will scroll to the bottom of the page and select "Invite friends to join your troop".

Can I remove inactive members from troop and/or service unit rosters?

Yes, members with an active membership who are not actively participating, can be transferred to an IDLE troop. To remove inactive members, please send a list of names to your regional Placement Specialist. They will then transfer inactive members from your troop to an IDLE troop.

Do Lifetime Members qualify for any incentives?

Yes, lifetime members can qualify for spring renewal incentives if their role has been renewed during the spring renewal timeframe. This can be completed through their MyGS account.